



RESEARCH

**QUARTERLY MONITOR
OF CANADA'S ICT LABOUR MARKET**

The Information and Communications Technology Council | 2020 Q2





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ICTC's labour market research captures critical economic and labour market indicators to inform competitive business and human resource strategy planning, decision-making and career development in ICT. In so doing, this data will support the continued development of a more prosperous Canadian ICT workforce and industry in a global digital economy.

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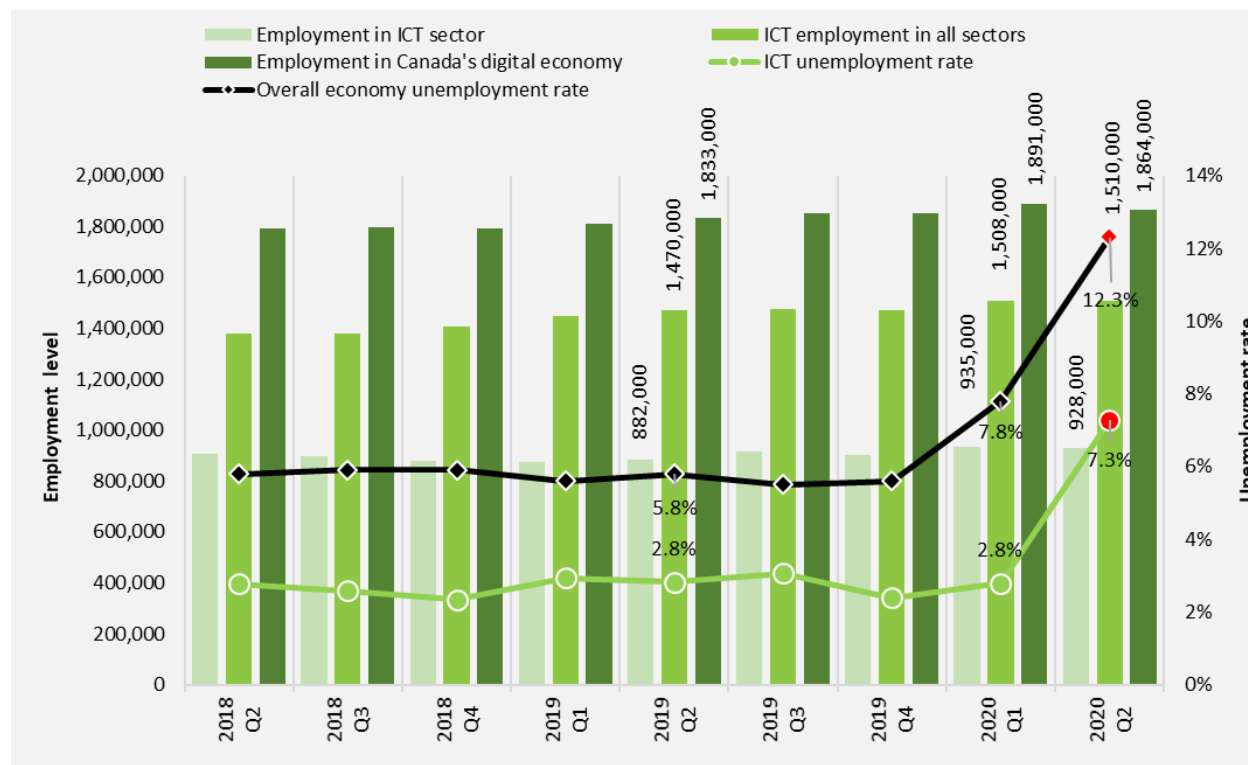
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LABOUR MARKET TRENDS

Employment

Figure 2 – Employment in Canada’s digital economy



Source: ICTC; Statistics Canada

Analysis and Insights

- ❖ An estimated 1,864,000 individuals were employed across the Canadian digital economy in the second quarter (Q2) of 2020. This included 575,200 ICT professionals working in the ICT sector, 935,200 ICT professionals working in non-ICT sectors and another 353,100 non-ICT professionals working in the ICT sector.
- ❖ In Q2 of 2020, there were approximately 1,510,000 ICT professionals employed across all sectors of the Canadian economy. This represented an increase of 0.1% or approximately 2,000 jobs when compared to Q1 of 2020. Compared to the same period last year, ICT employment experienced an increase of 2.7%, resulting in a net gain of approximately 40,000 positions.
- ❖ Employment in the Canadian ICT sector decreased by 0.7% or 7,000 jobs in Q2 of 2020 when compared to Q1 of 2020. On a year-over-year basis, employment in the ICT sector rose by 5.2%, corresponding to a net increase of 46,600 jobs.
- ❖ The unemployment rate among ICT professionals jumped from 2.8% to 7.3%, while the national unemployment rate rose from 7.8% to 12.3%.

Gender Diversity

Figure 3 – Women’s employment and unemployment



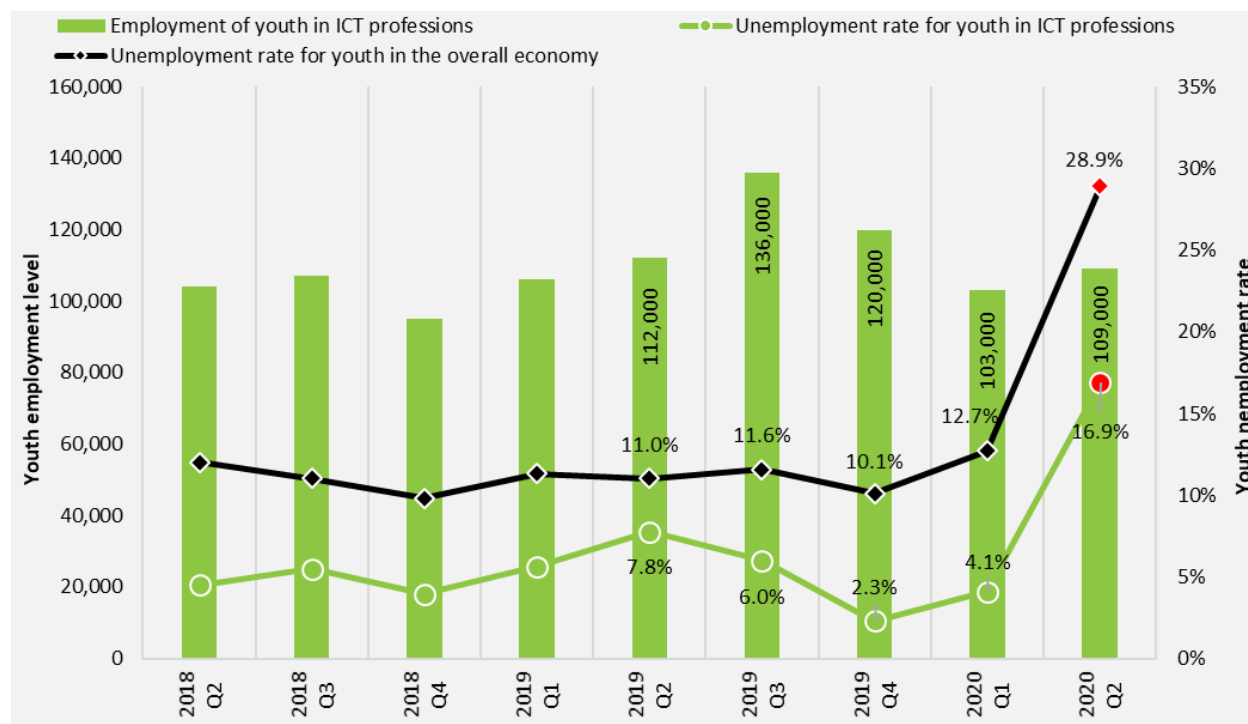
Source: ICTC; Statistics Canada

Analysis and Insights

- ❖ The number of women employed as ICT professionals dropped by 6,000 to reach 406,000 in Q2 of 2020. This represented a decrease of 1.5% from Q1 of 2020, and an increase of 4.9% compared to Q2 of 2019.
- ❖ The share of women among ICT professionals decreased slightly in Q2 of 2020. Women accounted for 26.9% of the employed ICT workforce in Canada, compared to 27.3% in Q1 of 2020. However, the share of women was higher than it was in Q2 of 2019 (26.3%).
- ❖ The unemployment rate among women in ICT-related professions increased sharply from 2.3% in Q1 to 8.4% in Q2 of 2020. This figure continues to be below the national unemployment rate among women in all sectors, which increased to 13.2% in Q2.

Youth Inclusion

Figure 4 – Youth employment and unemployment



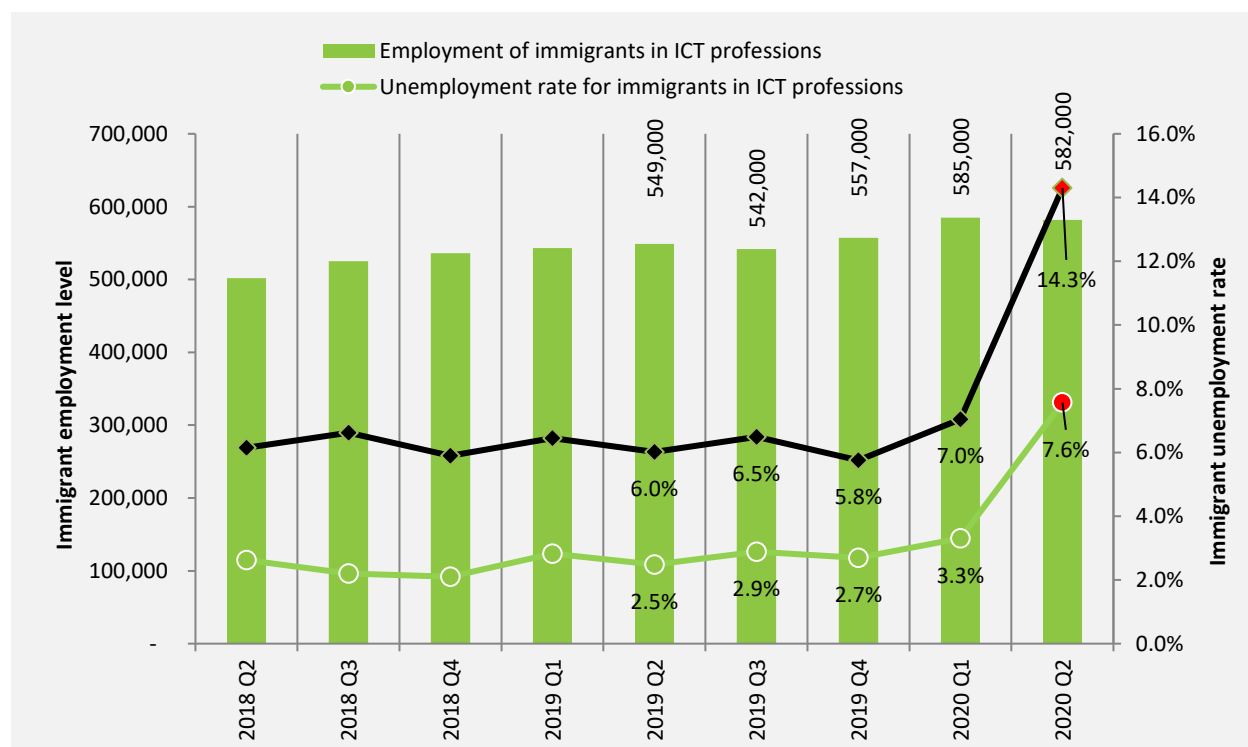
Source: ICTC; Statistics Canada

Analysis and Insights

- ❖ Youths (15-24 years old) accounted for 10.9% of the employed workforce in Canada in Q2 of 2020. The share of youth among ICT professionals was 7.2% in Q2 of 2020, an increase 6.8% in Q1 of 2020. In total, 109,000 youth worked as ICT professionals in Q2 of 2020.
- ❖ ICT employment among youth increase by 5.8% or approximately 6,000 jobs in Q2 of 2020, compared to the previous quarter. On a year-over-year basis, youth employment in ICT decreased by 2.7%, corresponding to a net loss of approximately 3,000 jobs.
- ❖ The overall unemployment rate for youth workers in ICT more than quadrupled from Q1 to Q2 of 2020, rising from 4.1% to 16.9%. Over the same period, the unemployment rate among youth across all sectors of the Canadian economy shot up from 12.7% to 28.9%.

Immigrant Integration

Figure 5 – Immigrant employment and unemployment



Source: ICTC; Statistics Canada

Analysis and Insights

- ❖ As technology diffuses across a wide cross-section of industries in the Canadian economy, demand for digital talent from abroad remains stable, even during the COVID-19 pandemic.
- ❖ There were approximately 582,000 immigrants⁶ working as ICT professionals in Q2 of 2020. These individuals accounted for 38.5% of the employed ICT workforce in Canada.
- ❖ In Q2 of 2020, employment among immigrants in professional ICT roles decreased by 0.5% compared to Q1 of 2020. This corresponds to a net loss of approximately 3,000 positions. On a year-over-year basis, the number of immigrants working as ICT professionals grew by 33,000 or 6.0%.
- ❖ The unemployment rate among immigrants in ICT professions increased from 3.3% to 7.6% in Q2 of 2020. The unemployment rate immigrants in ICT is around half of the national unemployment rate among immigrants, which increased to 14.3%.

⁶ Immigrants are defined as persons who were not born in Canada and who were not Canadian citizens by birth.

In-Demand jobs

Prior to COVID-19, demand for ICT talent was high in Canada and was expected to increase over the next five years. For a detailed understanding of the medium to long-term factors affecting ICT talent and skills in Canada, please refer to [ICTC's 2023 Labour Market Outlook](#).

COVID-19 has brought instability to all sectors of the Canadian economy. For an analysis of the potential impacts of COVID-19 on the Canadian ICT sector and digital economy, please refer to ICTC's recent whitepaper, [Economic Resiliency in the Face of Adversity](#).

In Q2 of 2020, employment growth was strongest among the following ICT professions:

- ❖ Engineering managers – 17,800 jobs, 25% increase from Q1 2020
- ❖ Computer network technicians – 11,800 jobs, 21% increase from Q1 2020
- ❖ Graphic designers and illustrators – 8,670 jobs, 12% increase from Q1 2020
- ❖ Software engineers and designers – 8,370 jobs, 13% increase from Q1 2020
- ❖ Telecommunications installations and repair workers – 5,800 jobs, 26% increase from Q1 2020

APPENDICIES

Digital Economy Labour Force

ICTC's labour market research captures critical economic and labour market indicators, helping to inform competitive business planning, as well as strong human resource strategies and decision-making related to the ICT sector. Combined, this research forms the foundation for driving the development of a more prosperous Canadian ICT sector, and a highly-skilled workforce able to compete in the global digital economy.

The sum total of workers (workers that are employed in these occupations, as well as workers that are currently unemployed, but actively seeking employment) in these occupations and all other (non-ICT) occupations in the ICT sector (ICTC's framework of Canada's ICT sector is explained below) represent the total digital economy labour force in Canada. The table below summarizes the core ICT occupations:

Index	National Occupation Classification (NOC)	Occupation Title
1	0015	Senior managers - trade, broadcasting and other services, n.e.c.
2	211	Engineering managers
3	213	Computer and information systems managers
4	601	Corporate sales managers
5	1123	Professional occupations in advertising, marketing, and public relations
6	1253	Records management technicians
7	2133	Electrical and electronics engineers
8	2147	Computer engineers (except software engineers and designers)
9	2148	Other professional engineers, n.e.c.
10	2161	Mathematicians, statisticians and actuaries
11	2171	Information systems analysts and consultants
12	2172	Database analysts and data administrators
13	2173	Software engineers and designers
14	2174	Computer programmers and interactive media developers
15	2175	Web designers and developers
16	2241	Electrical and electronics engineering technologists and technicians
17	2281	Computer Network Technicians
18	2282	User support technicians
19	2283	Information systems testing technicians
20	4163	Business development officers and marketing
21	5223	Graphic arts technicians
22	5224	Broadcast technicians
23	5241	Graphic designers and illustrators
24	7241	Electricians (except industrial and power system)
25	7242	Industrial electricians



26	7243	Power system electricians
27	7244	Electrical power line and cable workers
28	7245	Telecommunications line and cable workers
29	7246	Telecommunications installations and repair workers
30	7247	Cable television service and maintenance technicians



ICT Sector

The table below summarizes the ICT sector:

Index	North American Industry Classification System (NAICS)	ICT Sub-sector
1	3333	Commercial & service industry machinery manufacturing
2	3341	Computer & peripheral equipment manufacturing
3	3342	Communications equipment manufacturing
4	3343	Audio & video equipment manufacturing
5	3344	Semiconductor & other electronic component manufacturing
6	3345	Navigational, medical & control instruments manufacturing
7	3346	Manufacturing and reproducing magnetic and optical media
8	4173	Computer & communications equipment & supplies wholesale distribution
9	5112	Software publishers
10	5121	Motion picture and video industries
11	5171	Wired telecommunications carrier
12	5172	Wireless telecommunications carrier (except satellite)
13	5174	Satellite telecommunications
14	5179	Other telecommunications
15	5182	Data processing, hosting, and related services
16	5191	Other information services
17	5415	Computer systems design & related serv.
18	7115	Independent artists, writers and performers
19	8112	Electronic & precision equipment repair & maintenance